

Q and A's from the April 11th webinar on Mobile Security- Session 8

Anyone in the education community wishing to contact an individual LEA regarding a product they are using please contact frosty.walker@tea.texas.gov.

When it comes to BitLocker, do you recommend having it on all district laptops? Any reason I wouldn't want it on all laptops?

Yes, if you are using Windows I recommend using BitLocker to provide whole disk encryption on all laptops. Laptops which are checked in and out may create some additional management issues; however, whole disk encryption provides huge dividends if one is stolen or lost. If you wish to use a third party to provide whole disk encryption that's fine too.

Does TEA use a MDM and if so which one?

TEA's MDM is scheduled to be replaced in 2019. We will review Gartner's analysis of the products currently available and pick the one which meets our needs.

What MDM's are best for BYOD? Specifically, personal cell phones?

If you are looking at managing BYOD devices other than by policy an Enterprise Mobility Management which provides containerization is what I would recommend. Gartner's Magic Quadrant shows VMWare, MobileIron and IBM as the leaders and Sophos, Ivanti, Microsoft, SOTI and Citrix and the visionaries.

Any advice on MDM products that can handle Microsoft, Android, OS X and iOS devices combined?

We use Filewave. It handles them all. (a Texas LEA)

I like Miradore as an MDM for all devices. FYI (a Texas LEA)

Airwatch will manage all those platforms (a Texas LEA)

We use a product called iVanti. While it manages all, it is not perfect. It is better on Win but not as good as JAMF on iOS. (a Texas LEA)

Does TEA have or can provide a policy for encryption or other security-related issues and can it be shared?

It would be great if we could get a template for Technology Related Policies, much like what TEA does for Code of Conduct and Student Handbook.

I'd love to have those policies too please

Do you have any policies on IT security?

We have shared a template on IT security policies at:

<https://www.texasgateway.org/sites/default/files/resources/documents/InformationSecurityPolicyTemplate.docx>